HOUSE

. No. 4138

The Commonwealth of Massachusetts

PRESENTED BY:

Matthew C. Patrick

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to the Cape Care Community Health Trust.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Matthew C. Patrick	3rd Barnstable
Sarah K. Peake	4th Barnstable
Robert A. O'Leary	Cape and Islands
Timothy Madden	Barnstable, Dukes and Nantucket
Cleon H. Turner	1st Barnstable
William Lantigua	16th Essex
John W. Scibak	2nd Hampshire



The Commonwealth of Massachusetts Secretary of the Commonwealth State House, Boston, Massachusetts 02188

June 25, 2009

BY HAND

Steven James Clerk of the House of Representatives State House, Room 145 Boston, MA 02133

RE: Petition of Matthew C. Patrick and others relative to the establishment of the Cape Care Community Health Trust

Dear Mr. James:

Enclosed please find the above-referenced petition and bill. Proof of notice has been filed with this office in connection with the above-referenced petition as required by Massachusetts General Laws Chapter 3 § 5. Publication was made in a newspaper of general circulation.

William F. Galvin

Respectfully, Della Transin Tallen

WFG/prg

The Commonwealth of Massachusetts

In the Year Two Thousand and Nine

AN ACT RELATIVE TO THE CAPE CARE COMMUNITY HEALTH TRUST.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

The Massachusetts General Laws are hereby amended by adding the following:

Section 1: Preamble.

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- 3 The foundation for a productive and healthy Barnstable County is a health care system that provides equal
- 4 access to quality health care for all its residents. Massachusetts spends more on health care per capita than
- 5 any other state or country in the world, causing undue hardship for the state, municipalities, businesses,
- 6 and residents, but without achieving universal access to quality health care. In Barnstable County, the
- 7 worsening economic pressure on care providers has resulted in out-migration, with diminished access to
- 8 care. The Cape Care Community Health Trust will promote the three main pillars of a just, efficient
- 9 health care system for our residents: cost control and affordability, universal equitable access, and high
- 10 quality medical care.

(a) Cost Control and Affordability

- 12 Controlling costs is the most important component of establishing a sustainable health care system for the
- 13 County. The Cape Care Community Health Trust will control costs by establishing a global budget, by
- 14 achieving significant savings on administrative overhead through consolidating the financing of our
- 15 health care system, by volume purchasing of pharmaceuticals and medical supplies, and by more efficient
- use of our health care facilities and provider network. The strong public health tradition in this county will
- 17 be strengthened by enhanced data management capabilities, and will lead to improved control of
- 18 infectious disease and environmental health risks. Our present fragmented system also leads to a lack of
- 19 effective preventive care. Cape Care will enhance primary care "homes" for all enrolled, coordinating

- 20 health services and removing barriers to access will promote early detection and intervention, avoiding
- 21 more serious illnesses and more costly treatments.

(b) Universal Equitable Access

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- 23 Thousands of Barnstable County residents still lack health insurance coverage of any sort. Even more
- 24 residents are covered by plans requiring high deductibles and co-payments that make medical care
- 25 unaffordable even for the insured. Even with insurance, many barriers impede access to care. The
- 26 Community Health Care Trust will provide health care access to all residents without regard to financial
- status, employment status, ethnicity, gender, or previous health problems. Coverage will be continuous
- and affordable for individuals and families, since there will be minimal or no financial barriers to access,
- such as co-pays or deductibles. And a coordinated approach to care will assure that continuous primary
- 30 care and timely access to specialty care is available to all.

(c) Quality of Care

- 32 The World Health Organization rates health outcomes in the United States health care system lower than
- those of almost all other industrialized countries, and a number of developing countries as well. Poor
- health outcomes result from the lack of universal access, the lack of oversight on quality due to the
- 35 fragmentation and complexity of our health care system, and the frequent lack of preventive and
- 36 comprehensive care benefits offered under commercial health plans. The Trust will reduce errors through
- 37 information technology, will improve medical care by eliminating much of the present administrative
- 38 complexity to focus on care, and will incorporate evidence-based, non-commercial education for both
- 39 providers and consumers. The facilitation of community-wide Electronic Health Records as a means to
- 40 enhance effective, coordinated and affordable health care, will be a key enhancement possible within a
- 41 true care-delivery system. The Trust will solicit and evaluate input from patients on the functioning of the
- 42 health system, and will report to the County and community on outcomes measures.

43 **Section 2: Definitions.**

- The following words and phrases as used in this chapter shall have the following meanings, except where
- 45 the context clearly requires otherwise:
- 46 "Board" means the board of trustees of the Cape Care Community Health Trust.
- 47 **"Employer"** means every person, partnership, association, corporation, trustee, receiver, the legal
- 48 representatives of a deceased employer and every other person, including any person or corporation
- 49 operating a railroad and any public service corporation, the state, county, municipal corporation,
- 50 township, school or road, school board, board of education, curators, managers or control commission,
- 51 board or any other political subdivision, corporation, or quasi-corporation, or city or town under special

- 52 charter, or under the commission for of government, using the service of another for pay in the
- 53 commonwealth.
- 54 "Executive Director" means the executive director of the Cape Care Community Health Trust.
- 55 "Health care" means care provided to a specific individual by a licensed health care professional to
- promote physical and mental health, to treat illness and injury and to prevent illness and injury.
- 57 "Health care facility" means any facility or institution, whether public or private, proprietary or
- nonprofit, that is organized, maintained, and operated for health maintenance or for the prevention,
- 59 diagnosis, care and treatment of human illness, physical or mental, for one or more persons.
- 60 "Health care provider" means any professional person, medical group, independent practice
- association, organization, health care facility, or other person or institution licensed or authorized by law
- 62 to provide professional health care services to an individual in the commonwealth.
- 63 "Health maintenance organization" means a provider organization that meets the following criteria:
- (1) Is fully integrated operationally and clinically to provide a broad range of health care services;
- 65 (2) Is compensated using capitation or overall operating budget; and
- 66 (3) Provides health care services primarily through direct care providers who are either employees or
- partners of the organization, or through arrangements with direct care providers or one or more groups of
- physicians, organized on a group practice or individual practice basis.
- 69 "**Professional advisory board**" means a committee of advisors appointed by the Trustees.
- 70 "**Resident**" means a person who lives in Barnstable County as evidenced by an intent to continue to live
- 71 in Barnstable County and to return to Barnstable County if temporarily absent, coupled with an act or acts
- consistent with that intent. The Trust shall adopt standards and procedures for determining whether a
- person is a resident. Such rules shall include:
- 74 (1) a provision requiring that the person seeking resident status has the burden of proof in such
- 75 determination;
- 76 (2) a provision requiring reasonable durational domicile requirements not to exceed 2 years for long term
- care and 90 days for all other covered services;
- 78 (3) a provision that a residence established for the purpose of seeking health care shall not by itself
- 79 establish that a person is a resident of the County; and

- 80 (4) a provision that, for the purposes of this chapter, the terms "domicile" and "dwelling place" are not 81 limited to any particular structure or interest in real property. Homeless individuals meeting criteria above shall specifically be considered "resident." 82 83 "Trust" means the Cape Care Community Health Trust established in section three of this chapter. 84 Section 3. Establishment of the Cape Care Community Health Trust. 85 There is hereby created an independent body, politic and corporate, to be known as the Cape Care 86 Community Health Trust, also hereinafter referred to as the Trust, to function as the single public agency, 87 or "single payer", responsible for the collection and disbursement of funds required to provide health care 88 services for every resident of Barnstable County. The Cape Care Community Health Trust is hereby 89 constituted a public instrumentality of the County and the exercise by the Trust of the powers conferred 90 by this chapter shall be deemed and held the performance of an essential governmental function. The 91 Cape Care Community Health Trust is hereby placed in some relation, to be determined, to the Barnstable 92 County Department of Human Services, but shall not be subject to the supervision or control of said 93 office or of any board, bureau, department or other agency of the commonwealth or county except as 94 specifically provided by this chapter. The provisions of chapter two hundred sixty-eight A shall apply to all trustees, officers and employees of 95 96 the Cape Care Community Health Trust, except that the Cape Care Community Health Trust may 97 purchase from, contract with or otherwise deal with any organization in which any trustee is interested or 98 involved: provided, however, that such interest or involvement is disclosed in advance to the trustees and 99 recorded in the minutes of the proceedings of the Cape Care Community Health Trust: and provided, 100 further, that a trustee having such interest or involvement may not participate in any decision relating to 101 such organization. 102 Neither the Cape Care Community Health Trust nor any of its officers, trustees, employees, consultants or 103 advisors shall be subject to the provisions of section three B of chapter seven, sections nine A, forty-five, 104 forty-six and fifty-two of chapter thirty, chapter thirty B or chapter thirty-one: provided, however, that in 105 purchasing goods and services, the corporation shall at all times follow generally accepted good business
- All officers and employees of the Cape Care Community Health Trust having access to its cash or negotiable securities shall give bond to the Cape Care Community Health Trust at its expense, in such amount and with such surety as the board of trustees shall prescribe. The persons required to give bond may be included in one or more blanket or scheduled bonds.

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practices.

Trustees, officers and advisors who are not regular, compensated employees of the Cape Care Community 111 112 Health Trust shall not be liable to the commonwealth, to the Trust or to any other person as a result of 113 their activities, whether ministerial or discretionary, as such trustees, officers or advisors except for 114 willful dishonesty or intentional violations of law. The board of the Cape Care Community Health Trust 115 may purchase liability insurance for trustees, officers, advisors and employees and may indemnify said 116 persons against the claims of others. 117 **Section 4: Powers.** 118 The Cape Care Community Health Trust shall have the following powers: 119 (1) to make, amend and repeal by-laws, rules and regulations for the management of its affairs; 120 (2) to adopt an official seal; 121 (3) to sue and be sued in its own name; 122 (4) to make contracts and execute all instruments necessary or convenient for the carrying on of the 123 purposes of this chapter; 124 (5) to acquire, own, hold, dispose of and encumber personal, real or intellectual property of any nature or 125 any interest therein; 126 (6) to enter into agreements or transactions with any federal, state or municipal agency or other public 127 institution or with any private individual, partnership, firm, corporation, association or other entity; 128 (7) to appear on its own behalf before boards, commissions, departments or other agencies of federal, 129 state or municipal government; 130 (8) to appoint officers and to engage and employ employees, including legal counsel, consultants, agents 131 and advisors and prescribe their duties and fix their compensations; 132 (9) to establish advisory boards; (10) to procure insurance against any losses in connection with its property in such amounts, and from 133 134 such insurers, as may be necessary or desirable; 135 (11) to invest any funds held in reserves or sinking funds, or any funds not required for immediate 136 disbursement, in such investments as may be lawful for fiduciaries in the commonwealth pursuant to

sections thirty-eight and thirty-eight A of chapter twenty nine;

138	(12) to accept, hold, use, apply, and dispose of any and all donations, grants, bequests and devises,
139	conditional or otherwise, of money, property, services or other things of value which may be received
140	from the United States or any agency thereof, any governmental agency, any institution, person, firm or
141	corporation, public or private, such donations, grants, bequests and devises to be held, used, applied or
142	disposed for any or all of the purposes specified in this chapter and in accordance with the terms and
143	conditions of any such grant. A receipt of each such donation or grant shall be detailed in the annual
144	report of the Cape Care Community Health Trust; such annual report shall include the identity of the
145	donor, lender, the nature of the transaction and any condition attaching thereto;
146	(13) to do any and all other things necessary and convenient to carry out the purposes of this chapters.
147	Section 5: Purposes.
148	The purposes of the Cape Care Community Health Trust shall include the following:
149	(1) To guarantee every Barnstable County resident access to high quality health care by providing
150	reimbursement for all medically appropriate health care services offered by the eligible provider or
151	facility of each resident's choice;
152	(2) To save money by replacing the current mixture of public and private health care plans with a
153	uniform and comprehensive health care plan available to every Barnstable County resident;
154	(3) To replace the redundant private and public bureaucracies required to support the current system with
155	a single administrative and payment mechanism for covered health care services;
156	(4) To use administrative and other savings to:
157	(a) assure affordable coverage to all Barnstable County residents
158	(b) expand covered health care services;
159	(c) contain health care cost increases; and
160	(d) create provider incentives to improving health care service quality and delivery to patients;
161	(5) To participate in the Commonwealth's Determination of Need process for capital needs for health care
162	facilities in Barnstable County. An evaluation and public report on any Determination of Need application
163	will be prepared and submitted to the responsible agency. A decision-making role in that process will be
164	developed.
165	(6) To achieve measurable improvement in health care outcomes;

166	(7) To prevent disease and disability and maintain or improve health and functionality;
167 168	(8) To ensure that all Barnstable County residents receive care appropriate to their special needs as well as care that is culturally and linguistically competent;
169 170	(9) To increase satisfaction with the performance of the health care system among health care providers and consumers, including the employers and employees of the county;
171	(10) To implement policies which strengthen and improve culturally and linguistically sensitive care;
172	(11) To develop an integrated population-based health care database to support health care planning.
173	Section 6: Board of Trustees; Composition; Powers and Duties.
174 175 176	The Board of Trustees shall consist of one elected representative from each of the six state legislative districts in Barnstable County; and of not less than seven, nor more than eleven, specified ex-officio delegates, for a Board of not less than thirteen nor more than seventeen members.
177 178	(1) Elected trustees will be chosen every two years, concurrent with the regular election of state representatives.
179	(2) Each Trustee must be a resident of Barnstable County.
180 181 182	(3) The terms of elected trustees shall begin with the first Wednesday in January succeeding their election and shall extend to the first Wednesday in January in the third year following their election and until their successors are chosen and qualified.
183 184 185 186	(4) Ex-officio representatives will be selected as delegates by designated organizations on Cape Cod, which have significant involvement or stakeholder role in health care and human services delivery. The initial organizations will be defined in the process of establishing the Trust; and changes thereafter will be by the Board of Trustees.
187 188 189 190	(5) The Board, by a simple majority, may add or remove organizations from the list of those delegating representatives, without altering the term of a sitting ex-oficio delegate. In the event that a designated organization ceases to function, the Board may vote another to fill the role and to delegate a representative
191 192 193 194 195	(6) Each appointed ex-officio trustee shall serve a term of three years; provided, however, that initially two of the total appointed trustees shall serve one-year terms, three shall serve two-year terms, and two shall serve three-year terms. The initial appointed trustees shall be assigned to one, two or three year terms by lot. Any person appointed to fill a vacancy on the board shall serve for the unexpired term of the predecessor trustee. Any appointed trustee shall be eligible for

196 197	reappointment. Any appointed trustee may be removed from his appointment for cause. No trustee will serve more than three full terms
198 199	(7) The board shall elect a chair from among its members every two years. A simple majority of trustees shall constitute a quorum, and the affirmative vote of a majority of the trustees present
200201202	and eligible to vote at a meeting shall be necessary for any action to be taken by the board. The board of trustees shall meet at least ten times each year and will have final authority over the activities of the Cape Care Community Health Trust.
203 204 205 206 207	(8) The trustees shall be reimbursed for actual and necessary expenses and loss of income incurred for each full day serving in the performance of their duties to the extent that reimbursement of those expenses is not otherwise provided or payable by another public agency or agencies. For purposes of this section, "full day of attending a meeting" shall mean presence at, and participation in, not less than six hours of meeting and travel time
208 209 210 211	(9) No member of the board of trustees shall make, participate in making, or in any way attempt to use his or her official position to influence a decision in which he or she know or has reason to know that he or she, or a family member or a business partner or colleague has a financial interest.
212	(10) The Board will:
213214	(a) Be responsible for oversight of administration of Cape Care Community Health Trust, including the Executive Director of the Trust.
215	(b) Establish all necessary policies, and review and amend them from time to time
216	(c) Assure ongoing compliance with an approved "Mission Statement."
217	(d) Attempt to resolve disputes that may arise from time to time
218	(e) Serve as an Appeals Board for Benefits coverage determinations
219 220	(f) Manage investment of Cape Care Community Health Trust funds; maintain adequate reserves to cover reasonably projected losses; derive safest investment income
221	(g) Contract and monitor adequacy of reinsurance
222223224	(h) Establish policy on medical issues, population-based public health issues, research priorities, scope of services, and expanding access to care, based on recommendations of the Professional Advisory Board.

225 (i) Evaluate proposals for innovative approaches to health promotion, disease and injury 226 prevention, health education and research, and health care delivery. The specific public 227 health goals of improving diet and exercise patterns, and curtailing tobacco use and 228 smoke exposure will have specific emphasis, for their demonstrated significant role in 229 reducing a population's cardiovascular disease and cancer risks. 230 (j) Develop methods for reporting and making recommendations to municipal and/or County 231 government, in order to facilitate improved access to healthy foods, nutrition services and 232 exercise, as well as to limit tobacco use and environmental smoke exposure across the 233 community. 234 (k) Establish standards and criteria by which requests by health facilities requiring state 235 approval for capital improvements shall be evaluated, and oversee submission to the 236 Commonwealth of written comment on any such applications, based on those standards 237 and criteria. 238 (1) Oversee preparation of annual operating and capital budgets for the countywide delivery 239 of health care services under the Cape Care Community Health Trust 240 (m) Regularly evaluate system performance for effectiveness, efficiency, accessibility and 241 other review criteria as determined by the Board. 242 (n) Alter administrative structure as circumstances may dictate. 243 **Section 7: Executive Director; Purpose and Duties.** 244 The board of trustees shall hire an executive director who shall be the executive and administrative head 245 of the Cape Care Community Health Trust and shall be responsible for administering and enforcing the 246 provisions of law relative to the Cape Care Community Health Trust. The director will report to, and be 247 responsible to, the Trustees. 248 The executive director may, as s/he deems necessary or suitable for the effective administration and 249 proper performance of the duties of the Cape Care Community Health Trust and subject to the approval of 250 the board of trustees, do the following: 251 (1) adopt, amend, alter, repeal and enforce, all such reasonable rules, regulations and orders as may be 252 necessary; 253 (2) appoint and remove employees and consultants:

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The executive director shall:

255256	(1) establish an enrollment system that will ensure that all eligible and willing Barnstable County residents are formally enrolled;
257258	(2) utilize the purchasing power of the County to negotiate price discounts for prescription drugs and all needed durable and nondurable medical equipment and supplies;
259	(3) negotiate or establish terms and conditions for the provision of high quality health care services and
260	rates of reimbursement for such services on behalf of the residents of the County;
261	(4) develop prospective and retrospective payment systems for covered services to provide prompt and
262	fair payment to eligible providers and facilities;
263	(5) oversee preparation of annual operating budgets for the delivery of health care services;
264	(6) oversee preparation of annual benefits reviews to determine the adequacy of covered services; and
265	(7) prepare an annual report to be submitted to the County Commissioners and to be easily accessible to
266	every Massachusetts resident.
267	Section 8: Medical Director and Quality Assurance Division; Duties and Purpose
268	There shall be a physician medical director, who shall be the chief medical officer of the Cape Care
269	Community Health Trust, and director of the Quality Assurance Division. The powers and duties given
270	the medical director in this chapter and in any other general or special law shall be exercised and
271	discharged subject to the direction, control and supervision of the executive director of the Cape Care
272	Community Health Trust. The medical director shall be appointed by the executive director of the Trust,
273	with the approval of the board of directors, and may, with like approval, be removed. The medical
274	director will serve as chair of the professional advisory committee to provide expert advice.
275	The quality assurance division shall support the establishment and promulgation of a universal, best
276	quality of standard of care with respect to:
277	(1) appropriate staffing levels to assure patient access to providers;
278	(2) appropriate medical technology;
279	(3) design and scope of work in the health workplace; and
280	(4) evidence-based best clinical practices for preventive, therapeutic and restorative medical care.

The medical director shall recommend to the executive director a schedule of covered benefits, and a formulary of covered pharmaceuticals. A process shall be established to develop initial recommendations, and ongoing revisions as may be necessary. A process shall be established for appeals from coverage determinations. The medical director shall conduct a comprehensive annual review of the quality of health care services and outcomes throughout the County and submit such recommendations to the board of directors as may be required to maintain and improve the quality of health care service delivery and the overall health of Barnstable County residents. In making its reviews, the quality assurance division shall consult with the regional, administrative, and planning divisions and hold hearings across the County on quality of care issues. The division shall submit to the board of directors its final review and recommendations on how to ensure the highest quality health care service delivery by October 1 of each year. Subject to board

Section 9. Professional Advisory Board

- There shall be a Professional Advisory Board composed of participating health care practitioners and institutions, public health policy experts, clinical pharmacists, health educators, economists, administrators and other professional advisors as are determined to be necessary for health policy development by the executive director. The medical director, as chief medical officer and head of the Quality Assurance Division, will serve as chair.
- The Board will:

- (1) Provide representation and develop policy and procedure recommendations to the executive director.
- (2) Monitor health care promotion and delivery to all covered residents.

approval, the Cape Care Community Health Trust shall adopt the recommendations.

- (3) Recommend to the director a standard benefit package of health care determined to be medically necessary and appropriate. Benefits may be classified as "core" and "elective" with differential coverage offered. A preventive health focus will be a essential value, including a public health approach to screening standards, and assuring that resources are adequate to achieve goals.
- (4) Evaluate and recommend changes to covered benefits, including new technologies, over time. Reference to authoritative external reviews of costs and benefits will be incorporated.

311	(5) Recommend goals for appropriate allocation of limited financial and health care resources.
312	(6) Be responsible for the drug formulary development, periodic revisions, and oversight of
313	pharmaceutical benefit; with approval of Board of Trustees.
314	(7) Recommend to the executive director a reimbursement schedule, including fee modifiers,
315	in order to implement community health policy goals.
316	(8) Recommend health manpower development goals to meet regional care needs.
317	(9) Oversee the credentialing process for all eligible practitioners.
318	(10) Oversee development of systems to facilitate integrated, effective and efficient health
319	care delivery, in an organization where providers will continue to be independently owned
320	and managed. This will involve the following probable components
321	a. Coverage determinations, and payment and/or provider reimbursement schedules.
322	These would be evidence-based, reflect best practices, and would encourage
323	provision of all necessary and appropriate community health care services.
324	Assuring access to primary care providers for all residents will be a priority.
325	b. Monitoring of community health trends for health care planning, and support for
326	initiatives to improve health indicators.
327	i. Claims data analysis for disease patterns and variance, as surveillance for
328	acute- and chronic-illness risk reduction.
329	ii. Long-term health trends and unusual patterns
330	iii. Coordination with findings of Barnstable County Health and Human
331	Resources reports and staff and Town health departments.
332	c. Education of health care consumers and providers, especially concerning
333	appropriate utilization of health care resources.
334	d. Evaluate and recommend practice support systems as determined necessary.
335	Section 10: Administrative Division; Director; Purpose and Duties.
336	There shall be an administrative division within the Cape Care Community Health Trust, which shall be
337	under the supervision and control of a director. The powers and duties given the director in this chapter

and in any other general or special law shall be exercised and discharged subject to the direction, control

339	and supervision of the executive director of the Trust. The director of the administrative division shall be
340	appointed by the executive director of the Trust, with the approval of the board of trustees, and may, with
341	like approval, be removed.
342	The director shall establish a professional advisory committee, composed of participating health care
343	practitioners and institutions, public health policy experts, clinical pharmacists, health educators,
344	economists, administrators and other professional advisors as are determined to be necessary for health
345	policy development, to provide expert advice.
346	The administrative division shall have day-to-day responsibility for:
347	(1) making prompt payments to providers and facilities for covered services;
348	(2) collecting reimbursement from private and public third party payers and individuals for services not
349	covered by this chapter or covered services rendered to non-eligible patients;
350	(3) developing information management systems needed for provider payment, rebate collection and
351	utilization review;
352	(4) investing trust fund assets consistent with state law and section nineteen of this chapter;
353	(5) developing operational budgets for the Cape Care Community Health Trust; and
354	(6) assisting the planning division to develop any capital budgets for the Cape Care Community Health
355	Trust.
356	Section 11: Planning Division; Director; Purpose and Duties.
357	There shall be a planning division within the Cape Care Community Health Trust, which shall be under
358	the supervision and control of a director. The powers and duties given the director in this chapter and in
359	any other general or special law shall be exercised and discharged subject to the direction, control and
360	supervision of the executive director of the Cape Care Community Health Trust. The director of the
361	planning division shall be appointed by the executive director of the Trust, with the approval of the board
362	of trustees, and may, with like approval, be removed. The director may, at his/her discretion, consult with
363	or refer to the professional advisory committee to provide expert advice.
364	The planning division shall have responsibility for coordinating health care resources to ensure all eligible
365	participants reasonable access to covered services. The responsibilities shall include but are not limited to:

366	(1) an annual review of the adequacy of health care resources throughout the County and
367	recommendations for changes. Specific areas to be evaluated include but are not limited to the resources
368	needed for underserved populations and geographic areas, for culturally and linguistically competent care
369	and for emergency and trauma care. The director shall develop short term and long term plans to meet
370	health care needs.
371	(2) an annual review of capital health care needs. Included in this evaluation, but not limited to it are
372	recommendations for a budget for all health care facilities, evaluating all capital expenses in excess of a
373	threshold amount to be determined annually by the executive director, and collaborating with local and
374	statewide government and health care institutions to coordinate capital health planning and investment.
375	The director shall develop short term and long term plans to meet covered health care expenditure needs.
376	In making its review, the planning division shall hold hearings on proposed recommendations. The
377	division shall submit to the board of trustees its final review and recommendations by October 1 of each
378	year. Subject to board approval, the Cape Care Community Health Trust shall adopt the
379	recommendations.
380	Section 12: Information Technology Division; Purpose & Duties.
381	There shall be an information technology division within the Cape Care Community Health Trust, which
382	shall be under the supervision and control of a director. The powers and duties given the director in this
383	chapter and in any other general or special law shall be exercised and discharged subject to the direction,
384	control and supervision of the executive director of the Cape Care Community Health Trust. The director
385	of the information technology division shall be appointed by the executive director of the Trust, with the
386	approval of the board of trustees, and may, with like approval, be removed. The director may, at his/her
387	discretion, consult with or refer to the professional advisory committee to provide expert advice.
388	The responsibilities of the information technology division shall include but are not limited to:
389	(1) developing a confidential electronic medical records system and prescription system in accordance
390	with laws and regulations to maintain accurate patient records and to simplify the billing process, thereby
391	reducing medical errors and bureaucracy;
392	(2) developing a tracking system to monitor quality of care, establish a patient data base and promote
393	preventive care guidelines and medical alerts to avoid errors.
394	Notwithstanding that all billing shall be performed electronically, patients shall have the option of
395	keeping any portion of their medical records separate from their electronic medical record. The

396 information technology director shall work closely with the directors of the regional, administrative, 397 planning and quality assurance divisions. The information technology division shall make an annual 398 report to the board of trustees by October 1 of each year. Subject to board approval, the Trust shall adopt 399 the recommendations. 400 **Section 13: Regional Offices.** 401 Cape Care shall maintain three physical sites as home bases for health promotion and wellness activities, 402 as well as other member services, one in the upper Cape, one in the mid-Cape and one on the outer Cape. 403 The trustees shall review the adequacy and appropriateness of the number and location of local offices at 404 least once every three years. 405 **Section 14: Eligible Participants.** 406 Those persons who shall be recognized as eligible to participate in the Cape Care Community Health 407 Trust plan shall include: (1) All Barnstable County residents, as defined in Section 2, are eligible for enrollment and 408 coverage, regardless of employment status. No mandate to utilize the Cape Care Community 409 Health Trust for coverage of health care services is expressed or implied. 410 411 (2) Payment for emergency care of Barnstable County residents obtained out of county shall be at 412 prevailing local rates. Payment for non-emergency care of Barnstable County residents obtained 413 out-of-county shall be according to rates and conditions established by the executive director. The 414 executive director may require that a resident be transported back to Massachusetts when 415 prolonged treatment of a condition is necessary. 416 (3) Visitors to Barnstable County shall be billed, or have their insurance billed, for all services 417 received under the Cape Care Community Health Trust. The executive director of the Trust may 418 establish intergovernmental arrangements with the Commonwealth of Massachusetts, and other 419 states and countries to provide reciprocal coverage for temporary visitors. 420 Section 15: Eligible Health Care Providers and Facilities. 421 Eligible health care providers and facilities shall include an agency, facility, corporation, individual, or 422 other entity directly rendering any covered benefit to an eligible patient: provided, however, that the 423 provider or facility:

(1) is licensed to operate or practice in the commonwealth;

425	(2) furnishes a signed agreement that:
426	(a) all health care services shall be provided without discrimination on the basis of age, sex, race,
427	national origin, sexual orientation, income status or preexisting condition;
428	(b) the provider or facility shall comply with all state and federal laws regarding the
429	confidentiality of patient records and information;
430	(c) no balance billing or out-of-pocket charges shall be made for covered services unless
431	otherwise provided in this chapter; and
432	(d) the provider or facility shall furnish such information as may be reasonably required by the
433	Trust for making payment, verifying reimbursement and rebate information, utilization review analyses,
434	statistical and fiscal studies of operations and compliance with state and federal law;
435	(3) meets state and federal quality guidelines including guidance for safe staffing, quality of care, and
436	efficient use of funds for direct patient care;
437	(4) meets any additional requirements that may be established by the Cape Care Community Health Trust.
438	Section 16: Prospective Payments to Eligible Health Care Providers and Facilities for
438 439	Section 16: Prospective Payments to Eligible Health Care Providers and Facilities for Operating Expenses.
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439	Operating Expenses.
439 440	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers,
439 440 441	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers, health care facilities or groups of providers or facilities, payment rates for covered services. Such
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439 440 441 442 443 444	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers, health care facilities or groups of providers or facilities, payment rates for covered services. Such payment rates may be made on a fee for service, capitated system or overall operating budget basis and shall remain in effect for a period of 12 months unless sooner modified by the Trust. Except as provided in section sixteen of this chapter, reimbursement for covered services by the Cape Care Community
439 440 441 442 443 444 445	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers, health care facilities or groups of providers or facilities, payment rates for covered services. Such payment rates may be made on a fee for service, capitated system or overall operating budget basis and shall remain in effect for a period of 12 months unless sooner modified by the Trust. Except as provided in section sixteen of this chapter, reimbursement for covered services by the Cape Care Community Health Trust shall constitute full payment for the services rendered.
439 440 441 442 443 444 445	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers, health care facilities or groups of providers or facilities, payment rates for covered services. Such payment rates may be made on a fee for service, capitated system or overall operating budget basis and shall remain in effect for a period of 12 months unless sooner modified by the Trust. Except as provided in section sixteen of this chapter, reimbursement for covered services by the Cape Care Community Health Trust shall constitute full payment for the services rendered. Prospective payments provided under this section can be used only to pay for the operating costs of
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439 440 441 442 443 444 445 446 447 448	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers, health care facilities or groups of providers or facilities, payment rates for covered services. Such payment rates may be made on a fee for service, capitated system or overall operating budget basis and shall remain in effect for a period of 12 months unless sooner modified by the Trust. Except as provided in section sixteen of this chapter, reimbursement for covered services by the Cape Care Community Health Trust shall constitute full payment for the services rendered. Prospective payments provided under this section can be used only to pay for the operating costs of eligible health care providers or facilities, including reasonable expenditures, as determined through budget negotiations with the Cape Care Community Health Trust, for the maintenance, replacement and
439 440 441 442 443 444 445 446 447 448 449	Operating Expenses. The Cape Care Community Health Trust shall negotiate or establish, with eligible health care providers, health care facilities or groups of providers or facilities, payment rates for covered services. Such payment rates may be made on a fee for service, capitated system or overall operating budget basis and shall remain in effect for a period of 12 months unless sooner modified by the Trust. Except as provided in section sixteen of this chapter, reimbursement for covered services by the Cape Care Community Health Trust shall constitute full payment for the services rendered. Prospective payments provided under this section can be used only to pay for the operating costs of eligible health care providers or facilities, including reasonable expenditures, as determined through budget negotiations with the Cape Care Community Health Trust, for the maintenance, replacement and purchase of equipment. Payments for operating expenses shall not be used for payment of exorbitant

453	Section 17: Retrospective Payments to Eligible Health Care Providers and Facilities for
454	Operating Expenses.
455	The Cape Care Community Health Trust shall provide for retrospective adjustment of payments to
456	eligible health care facilities and providers to:
457	(1) assure that payments to such providers and facilities reflect the difference between actual and
458	projected utilization and expenditures for covered services; and
459	(2) protect health care providers and facilities who serve a disproportionate share of eligible participants
460	whose expected utilization of covered health care services and expected health care expenditures for such
461	services are greater than the average utilization and expenditure rates for eligible participants statewide.
462	Section 18: Funding for Capital Investments by Eligible Health Care Providers and
463	Facilities.
464	The Cape Care Community Health Trust shall not directly fund capital investments; however, eligible
465	health care providers and facilities may utilize operating income derived from provision of covered
466	services to fund such capital investments.
467	Section 19: Covered Benefits.
468	(1) The Cape Care Community Health Trust shall pay for all professional services provided by eligible
469	providers and facilities to eligible participants needed to:
470	(a) provide high quality, appropriate and medically necessary health care services;
471	(b) encourage reductions in health risks and increase use of preventive and primary care services;
472	(c) assure a primary care "medical home" for every enrolled Barnstable resident.
473	(d) integrate physical health, mental and behavioral health and substance abuse services.
474	(2) Standard covered benefits shall include all high quality health care determined to be
475	medically necessary or appropriate, and recommended by the Professional Advisory Board
476	and approved by the Trustees, including, but not limited to, the following:
477	(a) prevention, diagnosis and treatment of illness and injury, including immunizations,
478	laboratory, diagnostic imaging, inpatient, ambulatory and emergency medical care,
479	blood and blood products, dialysis, organ transplants, endoscopic screening, mental

480	health services, acupuncture, physical therapy, chiropractic and podiatric services, and a
481	specialist second-opinion option;
482	(b) promotion and maintenance of health through appropriate screening, counseling, and nutrition
483	and health education;
484	(c) the rehabilitation of sick and disabled persons, including physical, occupational, speech,
485	psychological, and other specialized therapies;
486	(d) prenatal, perinatal and maternity care, family planning, fertility and reproductive health care,
487	and genetic counseling;
488	(e) developmental evaluation; medical and behavioral;
489	(f) behavioral health services, including effective mental illness prevention
490	strategies; inpatient and outpatient testing, diagnosis, counseling, and treatment in the most
491	appropriate settings; coordination with medical providers; and advocacy services as indicated.
492	(g) clinical nutrition services;
493	(h) medical social work services;
494	(i) home health care including personal care; other needed support services; foster care; adult day
495	care;
496	(j) long term care in institutional and community-based settings;
497	(k) hospice care, both inpatient and at-home;
498	(l) language interpretation and such other medical or remedial services as the Trust shall
499	determine.
500	(m) emergency and other medically necessary transportation;
501	(n) dental services, other than cosmetic dentistry;
502	(o) basic vision care and correction, other than laser vision correction for cosmetic purposes;
503	(p) hearing evaluation and treatment including hearing aids;
504	(r) podiatry services;

505	(s) prescription drugs;
506	(t) durable and non-durable medical equipment, supplies, prosthetics and appliances.
507	(3) Mental health services
508 509	(a) Services for mental illness shall be integrated, to the extent possible, with comprehensive health care delivery
309	nearth care derivery
510	(b) Communication between disciplines will be facilitated.
511	(c) Centralized triage and referral will facilitate timely, appropriate evaluation and
512	therapy
513	(d) Reduction of barriers to access services is critical.
514	(e) Suicide prevention strategies will be more available through a community wide
515	network of efforts.
516	1. Cape-wide on-call teams
517	2. central phone resource line
518	3. community education
519	4. police training
520	(4) Because tobacco abuse, poor diet choices, inadequate physical exercise and alcohol
521	account for over a third of all deaths, and that individual choices significantly predict health
522	outcomes, a comprehensive wellness and health promotion program will be central. Individual
523	Health Resources Assessment will be conducted for all enrollees.
524	(a) Financial and other incentives to risk-reduction behaviors for participants and
525	providers shall be offered.
526	(b) Adequate resources must available and affordable to the system.
527	(c) Public health focus on tobacco, diet and physical exercise in collaboration with
528	other community agencies will be developed.
529	(d) Linked electronic medical records shall be utilized for their potential to prompt
530	all providers to interventions.

531	(5) Standards for appropriate utilization of covered services shall be promulgated. These will
532	be evidence-based, transparently developed, and open. An appeal process for exceptions to
533	non-covered benefits must be elaborated and shall be available.
534	(6) Not covered shall be therapies and procedures determined by the director to be principally
535	of cosmetic intent.
536	(7) Co-payments for services must not present a barrier to access to essential "core" health
537	care services.
538	(a) cost sharing may be required of care that is designated "elective."
539	(b) Such determination of covered services considered "core" and "elective" shall be
540	through an initial and open periodic review of covered services.
541	(8) No annual deductibles will be imposed.
542	(9) Patients shall have free choice of participating physicians and other clinicians, hospitals
543	and other inpatient care facilities.
544	Section 20: Funding Sources.
545	The Cape Care Community Health Trust shall be the repository for all health care funds and related
546	administrative funds. The sources of Cape Care Community Health Trust funding shall include the
547	following:
548	(1) All monies saved by
549	(a) simplifying administration of health care finance;
550	(b) achieving volume purchase discounts on pharmaceuticals, medical supplies, and specialized
551	services;
552	(c) early detection and intervention for health problems through timely, universally available
553	primary and preventive care;
554	(d) reduction in clinical waste, both related to inadequate access, as well as over-utilization of
555	resources, and to the costs associated with preventable harm.
556	(2) All monies the commonwealth currently appropriates to pay for health care services or health
557	insurance premiums for enrolled residents in Barnstable County, including but not limited to, all current

state programs which provide covered benefits and appropriations to cities, towns and other governmental subdivisions to pay for health care services or health insurance premiums; provided, however, that the Trust shall then assume responsibility for all benefits and services previously paid for by the commonwealth with these funds. All current state health care programs that provide covered benefits shall be included in this requirement. The executive director shall seek from the Legislature a contribution for health care services that shall not decrease in relation to state government expenditures of health care services in the year that this chapter is enacted.

- (a) The Cape Care Community Health Trust shall qualify as a health maintenance organization recognized and accepted under the MassHealth program, and receive payments for enrolled residents as the community default provider.
- (b) According to the requirements of Ch. 58 (The Commonwealth Care program) every resident of the Commonwealth of Massachusetts is required to have health care insurance coverage that satisfies certain criteria of adequacy. The coverage provided under the Trust will meet all such criteria, and the Trust shall qualify as a health maintenance organization recognized and accepted by the Commonwealth Care and Connector programs as a valid insurance plan option. As the community default provider, an extensive network of care for enrolled Barnstable Residents will be available.
 - (4) All monies the commonwealth receives from the federal government to pay for health care services or health insurance premiums for enrolled residents in Barnstable County; provided, however, that the Trust shall then assume responsibility for all benefits and services previously paid by the federal government with these funds. The Trust shall seek to maximize all sources of federal financial support for health care services in Barnstable County. Accordingly, the executive director shall seek all necessary waivers, exemptions, agreements, or legislation, if needed, so that all current federal payments for health care shall, consistent with the federal law, be paid directly to the Trust Fund. In obtaining the waivers, exemptions, agreements, or legislation, the executive director shall seek from the federal government a contribution for health care services in Massachusetts that shall not decrease in relation to the contribution to other states as a result of the waivers, exemptions, agreements, or legislation.
 - (5) The Cape Care Community Health Trust shall qualify as a health maintenance organization recognized and accepted by Medicare, and shall receive payments for the care of enrolled residents, as the community default provider under the Medicare Advantage program. Enrolled Medicare Advantage participants will be covered for all standard Trust plan benefits.

Prior to obtaining any federal program's financing through the Cape Care Community Health Trust, the Trust will seek to ensure that participants eligible for federal program coverage receive access to care and coverage equal to that of all other Trust participants. It shall do so by:

- (a) paying for all services enumerated above not covered under the relevant federal plans;
- (b) paying for all such services during any federally mandated gaps in participants' coverage; and
- (c) paying for any premiums, deductibles, co-payments, co-insurance or other cost sharing incurred by such participants.
- (6) All monies collected by cities, towns and other governmental subdivisions to pay for health care services or health insurance premiums for enrolled residents; provided, however, that the Trust shall then assume responsibility for all benefits and services previously paid for by those governmental subdivisions with these funds.
- (7) All monies collected though a Barnstable County Health Tax:

- (a) The services delivered to eligible and enrolled Barnstable residents shall additionally, be funded in some part in accordance with the procedures established by the Barnstable county home rule charter, and in accordance with this section.
- (b) A budget proposal reflecting anticipated revenues and expenses for the following fiscal year shall be submitted annually in accordance with Barnstable county administrative and budgetary procedures.
- (c) Subject to the terms and conditions of the Barnstable county home rule charter, the Cape Care Community Health Trust may accept funding including, including certain state tax revenues, and grants from public or private persons or entities. Such receipts shall be applied to the cost of operation of the Cape Care Community Health Trust.
- (d) To the extent that the amounts for the Cape Care Community Health Trust budget exceed revenues derived under subsection (c) such excess amounts may be raised in accordance with sections thirty and thirty-one of chapter thirty-five of the General Laws. Any such excess amounts shall be exempt from the provisions of section twenty A of chapter fifty-nine of the General Laws and amounts so assessed by the county or any municipality shall not be included in calculating the total taxes assessed under subsection (a) or the maximum levy limit under subsection (f) for such municipality under section twenty-one C of chapter fifty-nine of the General Laws. Any such assessment made upon the

municipalities of Barnstable county in accordance with sections thirty and thirty-one of chapter thirty-five of the General Laws shall be indicated separately from all other county taxes within the assessments made by the assessors thereof. Any amounts received under the assessments made pursuant to this subsection or pursuant to paragraph (ii) shall be deposited into The Cape Care Community Health Trust.

- (7) All monies collected through payment of an Employer Health Care Contribution by all employers, based on total payroll, starting with the enactment of the benefit plan of the Cape Care Community Health Trust, as determined by the Trust in consultation with the Department of Revenue. The amount of this Contribution shall be in line with, or less than, the average contributions that employers make toward employee health benefits as of the effective date of this act, adjusted to a rate less than national health care inflation or deflation. The Contribution shall be collected through the Department of Revenue for deposit in the Trust Fund.
- (a) Any employer that pays to the Department of Revenue such a Employer Health Care Contribution will be recognized as meeting the obligation for coverage under the provisions of Ch. 58.
- (b) Any employer that has a contract with an insurer, health services corporation or health maintenance organization to provide health care services or benefits for its employees, which is in effect on the effective date of this section, shall be entitled to an income tax credit against premiums otherwise due in an amount equal to the Employer Health Care Contribution due, pursuant to this section.
- (c) Any insurer, health services corporation, or health maintenance organization which provides health care services or benefits under a contract with an employer which is in effect on the effective date of this act, with any employees electing Cape Care Community Health Trust coverage shall pay to the Trust an amount equal to the Employer Health Care Contribution which would have been paid by the employer if the contract with the insurer, health services corporation or health maintenance organizations were not in effect, through the plan year. For purposes of this section, the term "insurer" includes union health and welfare funds and self-insured employers.
- (d) All employers in Barnstable County will be required to fully disclose to employees residing in Barnstable county, clearly understandable information concerning the comparative availability, scope of covered benefits, health care providers and ancillary services, of the Cape Care Community Health Trust plan.
- (8) All monies collected from collateral sources through coordination of benefits, for payment for health care services covered by the Trust. It is the intent of this act to establish a single public payer for all health care in the County. However, until such time as the role of all other payers for health care has been

terminated, health care costs shall be collected from collateral sources whenever medical services provided to an individual are, or may be, covered services under a policy of insurance, health care service plan, or other collateral source available to that individual, or for which the individual has a right of action for compensation to the extent permitted by law. As used in this section, collateral source includes all of the following: (a) insurance policies written by insurers, including the medical components of automobile, homeowners, worker's compensation and other forms of liability insurance; (b) health care service plans and pension plans; (c) employers; (d) employee benefit contracts; (e) government benefit programs; (f) a judgment for damages for personal injury; (g) any third party who is or may be liable to an individual for health care services or costs; As used in this section, collateral sources do not include either of the following: (a) a contract or plan that is subject to federal preemption; (b) any governmental unit, agency, or service, to the extent that subrogation is prohibited by law. An entity described as a collateral source is not excluded from the obligations imposed by this section by virtue of a contract or relationship with a governmental unit, agency, or service. The executive director shall attempt to negotiate waivers, seek federal legislation, or make other arrangements to incorporate collateral sources in Massachusetts into the Trust. Whenever an individual receives health care services under the system and s/he is entitled to coverage, reimbursement, indemnity, or other compensation from a collateral source, s/he shall notify the health care provider or facility and provide information identifying the collateral source other than federal sources, the nature and extent of coverage or entitlement, and other relevant information. The health care provider or facility shall forward this information to the executive director. The individual entitled to coverage, reimbursement, indemnity, or other compensation from a collateral source shall provide additional information as requested by the executive director.

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679	The Cape Care Community Health Trust shall seek reimbursement from the collateral source for services
680	provided to the individual, and may institute appropriate action, including suit, to recover the costs to the
681	Trust. Upon demand, the collateral source shall pay to the Cape Care Community Health Trust the sums it
682	would have paid or expended on behalf of the individuals for the health care services provided by the
683	Trust.
684	If a collateral source is exempt from subrogation or the obligation to reimburse the Trust as provided in
685	this section, the executive director may require that an individual who is entitled to medical services from
686	the collateral source first seek those services from that source before seeking those services from the Cape
687	Care Community Health Trust.
688	To the extent permitted by federal law, contractual retiree health benefits provided by employers shall be
689	subject to the same subrogation as other contracts, allowing the Trust to recover the cost of services
690	provided to individuals covered by the retiree benefits, unless and until arrangements are made to transfer
691	the revenues of the benefits directly to the Cape Care Community Health Trust.
692	Default, underpayment, or late payment of any tax, premium, or other obligation imposed by the Trust
693	shall result in the remedies and penalties provided by law, except as provided in this section.
694	Eligibility for benefits shall not be impaired by any default, underpayment, or late payment of any tax,
695	premium, or other obligation imposed by the Cape Care Community Health Trust.
696	(9) The Cape Care Community Health Trust shall retain:
697	(a) all charitable donations, gifts, grants or bequests made to it from whatever source consistent
698	with state and federal law;
699	(b) payments from third party payers for covered services rendered by eligible providers to non-
700	eligible patients but paid for by the Cape Care Community Health Trust;
701	(c) income from the investment of Trust assets, consistent with state and federal law.
702	Section 21: Insurance disclosure.
703	Insurers regulated by the division of insurance, will be required to fully disclose, to prospective
704	purchasers residing in Barnstable county, clearly understandable information concerning the comparative
705	availability, scope of covered benefits, health care providers and ancillary services, of the Cape Care
706	Community Health Trust plan.

707	Section 22: Health Trust regulatory authority.
708	The Cape Care Community Health Trust shall adopt and promulgate regulations to implement the
709	provisions of this chapter. The initial regulations may be adopted as emergency regulations but those
710	emergency regulations shall be in effect only from the effective date of this chapter until the conclusion of
711	the transition period.
712	Section 23: Implementation of the Health Care Trust.
	Section 23: Implementation of the Health Care Trust. The first meeting of the Directors shall take place within ninety days of enactment of this legislation.
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713	The first meeting of the Directors shall take place within ninety days of enactment of this legislation.